

15.598, Assignment 10

**Speaker: Frank Erbrick, McKinsey, formerly CIO of UPS**

Please read the following:

Case: "United Parcel Service: Delivering Packages and E-Commerce Solutions", MIT Sloan School, CISR working paper, 2001

and

Weill, P. & Woodham, R. "Don't Just Lead, Govern: Implementing Effective IT Governance", MIT CISR WP #326, April 2002