

Summary of Class Sessions and Assignment Due Dates

MONDAY	WEDNESDAY	FRIDAY
(1) Southwest Airlines	(2) Portman Hotel	(3) NUMMI
(4) The HR Function	(5) Slade Plating Department 1st Case Write-up Due	(6) Eastern Airlines (film)
(7) ServiceMaster Industries	(8) Morgan Stanley: Becoming a One-Firm Firm	(9) Rob Parson
No Class	(10) Part-time Partner	(11) Jack Stack
(12) The SAS Institute	(13) Visionary Design Systems	(14) Safelight Autoglass 2nd Case Write-up Due
(15) JSI	(16) Harrah's	(17) Nordstrom
(18) Final Class	(19) In Class Quiz	